

Quality & Innovation

Achieving Excellence in Healthcare

Friday 21st June 2019

FREE Multidisciplinary Conference
Opportunities for shared learning & best practice

Workshops

Human factors & errors
Culture & safety
Implementing system change
QI myth busting

Speakers include

Alan Ryan

HEE Director of National Programmes

Tricia Woodhead

Health Foundation QI Fellow
WEAHSN Associate Clinical Director

Certificates & honorarium for best oral & poster presentations

6 CPD credits

**Taunton Conference Centre
at Taunton RFC
TA2 8BU**



Call for abstracts;
Closing date 13th May 2019
Reserve your place PENFaculty.SW@hee.nhs.uk

Quality & Innovation: Achieving Excellence in Healthcare

Programme - Friday 21st June 2019

09:00-09:30 *Registration & refreshments*

Session 1

Chairs: Dr Jon Francis, Dr Clare Van Hamel, Ms Kay Haughton, Dr Jo Howarth

09:30-09:40 *Welcome*

Professor Wai Tse

09:40-10:10 *Technology Enhanced Learning –Does technology actually make a difference to education?*

Alan Ryan

10:10-10:40 *Exerting influence without authority. Quality Improvement as Junior Doctors.*

Sarah-Jane Bailey, Kirstie Brownlie, Danielle Eddy,
Alex Lomas , Geraint Phillips

10:40-11:00 *Refreshments*

Session 2

Chairs: Mr Rob Bethune, Ms Anne Pullyblank, Dr Joanne Watson, Dr Tricia Woodhead

11:00-12:30 *Oral presentations*

Edward Coxson	Improving outcomes for children and young people with newly diagnosed type 1 diabetes
Annie Carroll	Implementation of an electronic medical specialty referral system
Les Reed	Improving the management of pulmonary embolism in the ambulatory care setting: A Quality Improvement Project
Alys Stevens	Improving patient safety and outcomes with a mobility scoring system
Matthew Cole	The implementation of an evidence based handover tool (IPASS) at North Bristol NHS Trust
Vee Spandoni	Improving quality of care in the community for older people living with frailty in North Somerset.
Fiona Field	Reducing medication errors on admission to the acute care unit
Fiona Smith	Enhancing discharge summaries for stroke patients
Michelle Sharma	Improving the sharing of information from General Practice to Child Protection Case Conferences via a Locally Enhanced Service

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12:30-13:20 *Lunch*

Session 3

13:20-13:50 *Workshop 1*

14:00-14:30 *Workshop 2*

Available workshops

Matt Hill	Quality Improvement & Culture
Jo Howarth	QI Methodology & Myth Busting
Anne Pullyblank & Kay Haughton	Challenges & Successes of Making Large Scale Change
Paul McArdle	Learning from Errors

Session 4

Chairs: Mr Rob Bethune, Ms Kay Haughton, Dr Matt Hill, Ms Jo Howarth, Mr Paul McArdle, Ms Anne Pullyblank, Dr Jon Francis, Dr Joanne Watson

14.30-15:30 *Poster presentations*

15:30-15.45 *Refreshments & poster voting*

15:45-16:15 *How to Become QI Champions in NHS*

Dr Tricia Woodhead - Health Foundation Quality Improvement Fellow & WEAHSN Associate Clinical Director

16:15-16:30 *Prize giving & Close*

Ms Kay Haughton, Ms Anne Pullyblank, Dr Tricia Woodhead

Speakers

Mr Alan Ryan



Alan Ryan is currently working as Director of National Programmes at Health Education England. He is responsible for a range of transformational programmes within the Directorate of Education and Quality. Previously he was the HEE Lead for Technology Enhanced Learning programme, Public Health, AMR & Sepsis & the HEE e-LfH National Programme Director.

Alan is a trained nurse who practiced clinically for 18 years. Previous to this role he has worked in senior management positions for the Department of Health including Project Director for the R-ITI programme, the award-winning e-learning project for radiology and National Programme Director for the e-Learning for Healthcare programme which drives high quality patient care by working in partnership with the NHS and UK professional bodies to develop nationally quality assured, curriculum based e-learning to support healthcare training across the UK. Other national roles include working with Modernising Medical Careers and the National Clinical Governance Support Team. Alan has been instrumental in driving e-learning and technology enhanced learning in the UK health sector.

Alan's interest in education extends to Uganda where the Kiddies Support Scheme charity, where he works as a trustee, to help disadvantaged children escape poverty through education. He is also a trustee for the Uganda UK Health Alliance.

Dr Tricia Woodhead



Tricia Woodhead BM MBA FRCR spent 24 years as a Consultant Radiologist in the NHS. She completed her MBA at Bath University in 2000. For 12 years she was Medical Director and Director/ Quality and Patient Safety at an acute NHS Trust. In 2010 she was awarded a one year Fellowship based in the US as Health Foundation and Institute for Healthcare Improvement Quality Improvement Fellow and Improvement Advisor.

She was Medical Lead for the South West Patient Safety and Quality Improvement Collaborative from 2011-2014.

She is currently Associate Clinical Director for Patient Safety the West of England Academic Health Science Network, Improvement Advisor to Zero Suicide South West (HSJ Patient Safety Winner 2016) She is Visiting Senior Research Fellow at the University of Bath working with The School of Management on systems and networks in Healthcare

From April 2013 to January 2016 she was the Patient Safety Advisor to the Royal College of Radiologists. In 2016 she worked for the Royal College of Physicians advising and guiding the development their Quality Improvement Hub. As member of the Academy of Medical Royal Colleges Working Group for Quality Improvement she is working to deliver the 2016 Report-Training for Better Outcomes.

She has designed and co-written a six-week on-line course in Quality Improvement and Leadership with the University of Bath and currently has over 7000 UK and International learners

Speakers

Professor Wai Tse



Wai graduated from Leeds University with her MBChB honours degree and first class honours intercalated BSc degree in pharmacology, and holds a postgraduate diploma in medical leadership. She was a Medical Research Council fellow and her PhD was on systemic vasculitis. Currently Wai is a consultant nephrologist and service line director at Derriford Hospital in Plymouth, Professor of education at Plymouth University Peninsula

Schools of Medicine and Dentistry, Senior Fellow of Higher Education Academy and Associate Dean for Health Education England (HEE) South West. At HEE, Wai is leading on the portfolios of quality improvement and simulation. Wai is a keen educationist and is an accredited Royal College of Physician educator, PACES examiner and member of the Royal College of Physicians specialty question writing group.

Dr Sarah-Jane Bailey



Dr Sarah-Jane Bailey graduated from Oxford University in 2010. She completed Foundation and Core Medical Training in South Thames Deanery and London. She moved to Bristol to begin higher specialty training in Geriatrics and General Medicine in 2014. During 2017/18 Sarah-Jane spent a year as a National Medical Director's Clinical Fellow in the policy team at Royal College of Physicians, London. During this time she co-led an initiative exploring the dilemmas facing patients and

physicians in healthcare today. In response to information gathered during this project, she co-authored the report Talking about Dying, which hit headlines in October 2018.

Sarah-Jane is now completing her clinical training at Bristol Royal Infirmary alongside a fellowship in quality improvement and a postgraduate certificate in healthcare management and leadership. Her current projects include developing the local Fracture Liaison Service, re-launching trust Schwartz Rounds to improve staff wellbeing and supporting the regional implementation of the ReSPECT process to improve conversations about advance care planning.

Dr Danielle Eddy



Danielle was born in Cornwall and still has a strong affiliation with a cream tea (jam first). She attended Cardiff University, graduating in 2013. Danielle completed her foundation training in the Royal Gwent Hospital, Newport before moving to Bristol to start training in Paediatrics. She has a keen interest in paediatric endocrinology, wellbeing and netball.

She is currently continuing her paediatric training in Gloucester Royal

Hospital alongside a fellowship in quality improvement and a postgraduate certificate in healthcare leadership and management at Exeter University. Her current projects include improving awareness of differences of sexual development (DSD), auditing DSD clinical standards across the UK and helping improve regional paediatric teaching.

In September 2019 Danielle will move to London to work in Public Health England as a National Medical Director's Clinical Fellow.

Speakers



Dr Geraint Phillips

Geraint grew up playing rugby in Swansea before venturing over the Severn Bridge to study A Levels at Clifton College in Bristol. He stayed in Bristol for medical school, briefly returning to Wales to complete an intercalated BSc Sport & Exercise Science in UWIC, Cardiff.

Foundation Training was spent in Liverpool but Geraint has since returned to the South West, where he is currently a second year Core Medical Trainee in the RD&E and a HEE-SW Quality Improvement Fellow. Alongside a PGCert Healthcare Leadership & Management at Exeter University, his current projects include improving inpatient management of acute kidney injury and exploring leadership experiences among trainee doctors.

In addition to rugby, Geraint enjoys cooking (and eating!), exploring the Devon countryside with his wife and attempting the odd cryptic crossword. Following completion of CMT he intends to apply for Geriatric Medicine.

Dr Kirsty Brownlie



Kirsty Brownlie was born and bred in Scotland (and sadly no relation to sporting heroes). She came to medicine later in life having started out studying English and Drama and working as a freelance journalist. She completed her medical training at King's College London, during which time she found a love of extreme physical exertion completing the Marathon de Sables before graduating as a doctor in 2013.

Kirsty completed her foundation training in North West Thames before moving to the West Country to complete her GP training, and now has two gorgeous girls and a dog. Now in her ST3 year, Kirsty is working on projects including a social prescribing pilot and educational programme in Bristol, and improving support and preparation on improving support for doctors in training. In October 2019, Kirsty will begin a fellowship with Health Education England, working with the team on improving support for doctors in training.

Dr Alex Lomas



Alex graduated from the University of Nottingham in 2012 and completed foundation training in the North East before moving to the midlands to work in cardiology at the Worcestershire Royal Hospital. He commenced anaesthetic training in Cornwall in 2016.

Previous Quality Improvement work has involved sepsis in Critical Care, perioperative surgical morbidity monitoring and non-invasive ventilation. During his QI fellowship, Alex has completed work on blood conservation in trauma patients, improved an alerting system for difficult airways and is currently working to reduce perioperative thirst. Outside of work he enjoys the Cornish coastline with sailing, running and dog walks with his puppy Rémy

Workshop Leaders



Dr Matt Hill

Consultant Anaesthetist, University Hospitals Plymouth NHS Trust (UHPT), Regional Patient Safety Officer and Clinical Safety Culture Lead, South West Academic Health Science Network. Matt is clinical lead for the safety culture work at UHPT, SWAHSN and the safety culture workstream of the National NHSI Patient Safety Collaborative. He is an Honorary Fellow at Plymouth Schools of Medicine and Dentistry, Health Foundation Generation Q Fellow and one of the founding cohort of the Q Initiative.



Ms Jo Howarth

Jo Howarth works as Deputy Director of Nursing and is the Quality Improvement Lead at YDH. She is a registered nurse with an MSc in Infection Prevention and Control and has worked in both the acute and commissioning sectors of the NHS.

She has been a manager since the mid-90's and has had a number of operational roles. She was instrumental in setting up services such as Clinical Site Management, Theatre Admission and Discharge lounges and was Emergency Services Collaborative Lead when implementing the 4 hour standard in A&E. In 2008 she was seconded to Somerset PCT and was appointed as an Associate Director with responsibility for oversight of Quality and Safety of NHS services in Somerset. She joined YDH in 2013 as the Associate Director of Patient Safety and Quality and subsequently led the delivery of reductions in avoidable harm over the next 4 years.

Jo was a faculty member of the Southwest Patient Safety Collaborative from the onset of the Community and Mental Health Programmes and, as such, has developed skills and knowledge in improvement methodology and the use of PDSA cycles to effect change.

She co-leads a successful Junior Doctor QI Programme at Yeovil Hospital and teaches on the HELM (Health Education Leadership Management) Course with Severn Deanery and Keele University. Together with colleagues, she has been instrumental in establishing the Somerset QI Faculty.

Jo's personal qualities include problem solving, direct and clear thinking, knowledge of strategic and operational issues, enthusiasm and seeing the opportunities in others. She is an enabler, has a frank and honest approach and has a great sense of humour!

Workshop Leaders

Ms Anne Pullyblank



Anne is a Consultant Colorectal surgeon at Southmead Hospital in Bristol and Medical Director of the West of England AHSN. From 2010 to 2015 Anne was Clinical Director for Surgery at Southmead Hospital. She participated in the Safer Patient's Initiative 2 and was faculty for the peri-operative workstream for the South West Safety collaborative. She was shortlisted for a Health and Social Care Award in 2009 for work on the surgical safety checklist, winner

of a National Patient Safety Award in 2011 for work on NG tube safety, shortlisted for a NHS leadership award in 2012 and shortlisted in two categories for a national patient safety award in 2014 for work on reducing surgical site infection.

Anne was Clinical Director for the patient safety programme at the AHSN from 2015 until 2018. In this role she oversaw the patient safety work programme which led to the region winning national patient safety awards for work on the National Early Warning Score (NEWS), emergency department checklist and emergency laparotomy.

Ms Kay Haughton



Kay Haughton joined as the West of England AHSN as Director of Service Transformation in May 2018 from Gloucestershire CCG where she was Deputy Director of Nursing. Kay trained as a nurse at Charing Cross Hospital and had over 30 years' experience across the acute and community sectors including senior roles as a surgical and community matron before moving into commissioning.

Kay has an MSc in Leadership and Management in Health and Social Care and has completed the Kings Fund Top Managers Programme. Kay has a particular interest in system-wide working, patient safety, and the health and well-being of staff.

Mr Paul McArdle



Paul works as AMD for Safety and Quality at Plymouth Hospitals NHS Trust. A surgeon by background, he has worked with many Hospitals to help improve their safety systems particularly in operating theatres and is part of the NHS England NATSSIPs working group. He has an MSc in leadership for Quality having completed the GenerationQ programme as a Health Foundation Fellow. He is leading the establishment of a Quality Academy in Plymouth,

our ambition to help patients and front line staff own and improve the care we provide by developing improvement capability and capacity.